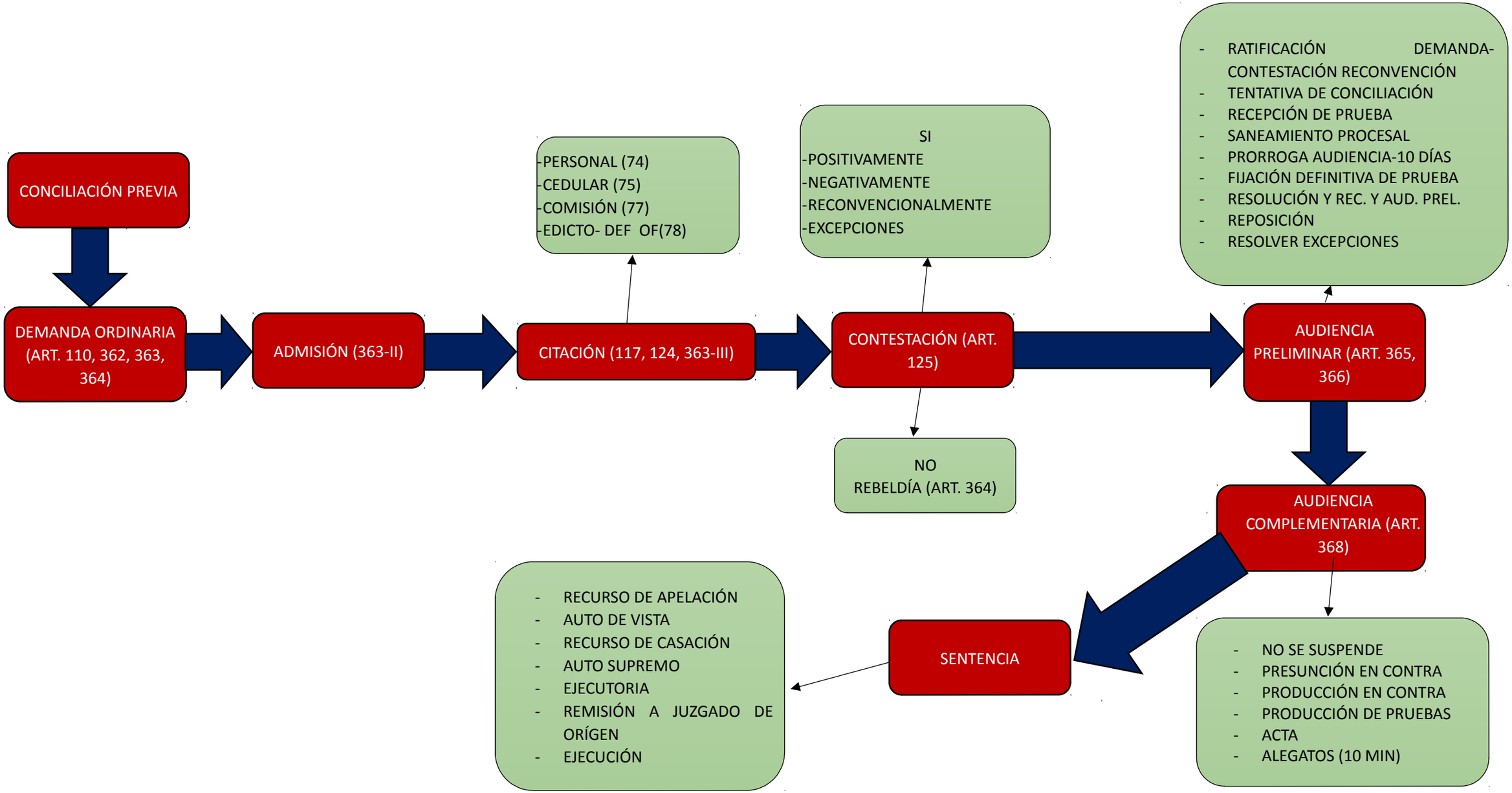PROCESO DE CONOCIMIENTO ORDINARIO